You have the

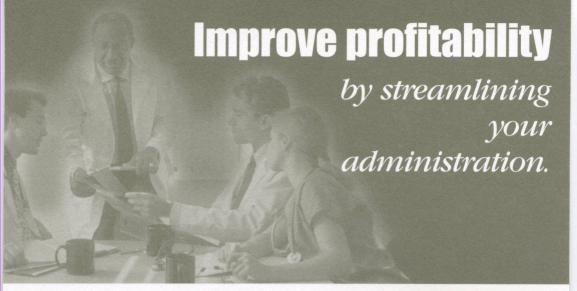
Power...

to perform a modern day miracle.

You have the

to increase your financial

financial bottom line.



athenahealth provides powerful Web-based services that automate the workflow of physician offices— allowing your medical groups to significantly cut costs, streamline administrative overhead, and realize the benefits of a truly integrated healthcare delivery network.

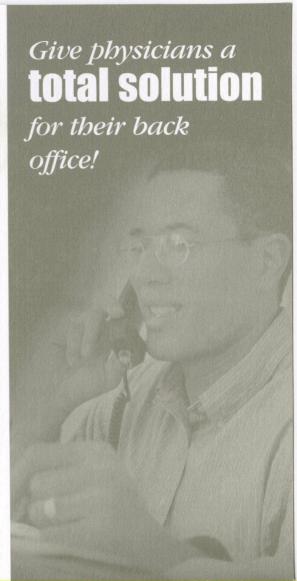
athenahealth simplifies and removes errors from tasks like patient registration and scheduling, eligibility verification, referral management and claims processing. This results in fewer costly mistakes, more patient referrals and a more profitable administration for you.

to win physician loyalty.

When you use **athenahealth**, you'll provide your physicians with a powerful service

that will streamline all of their back office procedures. There's no better way to gain physician loyalty than by giving them a complete solution to organize their own administration, streamline the referral process and nearly eliminate their denied claims. They'll get paid faster and reduce their cost of getting paid by up to 40 percent!

By gaining profits, office efficiency and better patient services, physicians will want to work with your administration. That means they'll be sending more patients your way. In turn, you'll reduce your administration's receivables, improve your cash flow and positively impact your profitability.



to gain administrative efficiency

without capital expenditure. With athenahealth, there are no license fees, no equipment capital expenses, no custom reporting charges and no long-term contracts.

That's because athenahealth provides an affordable, Web-based subscription service. And the fact is most organizations can implement athenahealth services for less than half the cost of implementing a normal legacy system and do it in less than half the time.

Now, you can increase your administration's bottom line and productivity without capital expenditure.

Maximize productivity without capital expenditure.

Get a FREE industry bestseller!

Reply for more information and you'll receive a FREE copy of the highly acclaimed industry analysis, *Market-Driven Healthcare: Who Wins, Who Loses in the Transformation of America's Largest Service Industry* by Regina E. Herzlinger. Hurry. Offer ends soon! Call today.

Use it.

See for yourself how **athenahealth** can improve profitability, increase physician loyalty and streamline your administration — quickly and easily, without capital expenditure.

1-888-652-8200 ext. 229

www.athenahealth.com/2

or return the enclosed reply card

You have the power to

- Heal your bottom line
- Streamline your administration
- Win physician loyalty

Use it

Mr. John Sample President Dickinson Direct 120 Campanelli Drive Braintree, MA 02184 Get a FREE industry bestseller when you respond by 02/28/01. Call 1-888-652-8200 ext. 229 or visit us at www.athenahealth.com/2

January 31, 2001

Dear John Sample,

Can your physician network use a New Year's wellness check? Would your physicians appreciate faster cash flow, less administrative hassle and fewer denied claims?

You have the power to heal your administrative pains with athenahealth.

athenahealth provides powerful business services that use the Internet to automate the workflow of physician offices. Through the Internet, you can subscribe to full-featured billing, collection and scheduling solutions that help improve your bottom line while increasing the loyalty of your physicians.

athenahealth customers carry less than 45 days sales in accounts receivable. According to the Medical Group Management Association, the national physician average is 74 days.

athenahealth lets you:

- Improve physician loyalty by providing a solution for quicker payment and smoother operations that make running their practice much easier
- · Improve cash flow by virtually eliminating denied claims
- Improve your bottom line by reducing administrative spending

Plus, athenahealth is surprisingly risk-free. You'll save money from day one with no capital expenditure costs, no long-term commitments and no license fees. And because it mimics physician practice workflow and operates on most existing computers, your physicians will be up and running in just a few weeks through comprehensive on-site training.

Call 1-888-652-8200 ext. 229 for more information and see how your administrative breakthrough can be the first medical miracle of the 21st century.

Sincerely,

Rick Jung

Chief Revenue Officer

P.S. Request more information and you'll receive a FREE copy of the highly acclaimed industry analysis, *Market-Driven Healthcare: Who Wins, Who Loses in the Transformation of America's Largest Service Industry* by Regina E. Herzlinger. Call us today at 1-888-652-8200 ext. 229, visit athenahealth.com/2 or send in the enclosed reply card.

at at



Yes! I want to use my power to improve my bottom line, win physician lovalty and streamline my administration without capital expenditure.

Please send me more information on athenahealth, and send me my FREE copy of Market-Driven Healthcare: Who Wins, Who Loses in the Transformation of America's Largest Service Industry by Regina E. Herzlinger.

Mr. John Sample President Dickinson Direct 120 Campanelli Drive Braintree, MA 02184

rieuse answer the joutowing questions:
How many physicians does your medical group own? \Box Less than 15 \Box 15-50 \Box 51-150 \Box 151-300 \Box 300+
How many physicians do you provide MSO, PHO, or IPA services to? ☐ Less than 15 ☐ 15-50 ☐ 51-150 ☐ 151-300 ☐ 300+
What are your greatest challenges pertaining to physicians?
 □ Billing and collections/ □ Billing and collections/ □ Billing and collections/ □ Referral and eligibility management □ Physician compensation management □ Front desk/office operations
Do you use an outside billing service? ☐ Yes ☐ No
Are you contemplating changes to your practice management system? $\hfill \square$ Yes $\hfill \square$ No